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## Cancellation Policy

Your spa treatments are reserved especially for you

We value your business and ask that you respect the spa's scheduling policies. Should you need to cancel or reschedule, please notify us at least 24 hours in advance via text or voice mail. Any cancellations with less than 24 hours of notice are subject to a cancellation fee amounting to the cost of your deposit. Clients who miss their appointments without giving any prior notification will be charged in full for the scheduled service. When you miss an appointment with us, we not only lose your business but also the potential business of other clients who could have scheduled an appointment for the same time. When you schedule your appointment with us, you are agreeing to these policies. All services require a credit card to guarantee a reservation. You will not be billed unless there is a cancellation or no show. Upon checkout, guests may choose their method of payment.

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